**Reaching Out to Build Community (Ellen: Gladys)**

**(Video Clip Discussion Questions)**

1. Many people call Ellen’s show. Why did Ellen choose to call Gladys?
2. What was it about Gladys that made Ellen want to bring her on the show?
3. Gladys mentions that her voice has been on TV twice. For someone who doesn’t leave her home much, how does she accomplish this?
4. There have been multiple follow-up calls to Gladys on the show. How has Gladys’s personality connected her to people all over the country?
5. Many people want to reach out to celebrities/shows/etc but never do. Why do you think this is?
6. What are the benefits of reaching out?
7. If the chance to actually connect when you reach out to celebrities/shows is small, why do people do it?
8. Are there other types of people you could reach out to that you have a greater chance of getting in touch with?
9. Will you always get the outcome you hope for when you reach out?